

ABSTRACT

An abnormality detection method on a server, by which the server for providing an electronic mail transmission service via a network to a computer making a request for transmitting an electronic mail detects an operational abnormality of the computer, the method comprises a step of accepting the electronic mail transmission request from the computer; a step of transmitting the electronic mail of which the transmission request has been accepted; a step of accumulating transmission history information about the transmitted electronic mail; a step of referring to request history information about a transmission request history of the electronic mail that is accumulated on the computer; a step of comparing the transmission history information with the request history information; and a step of detecting the operational abnormality of the computer on the basis of a result of the comparison.